



FUDMA International Journal of Social Sciences (FUDIJOSS)

Vol. 5, No. 2, September, 2025

ISSN: 2735-9522 (Print) ISSN :2735-9530 (Online)



**FUDMA
International
Journal of
Social Sciences
(FUDIJOSS),
Volume 5, No. 2, September, 2025**

**A Publication of
The Faculty of Social
Sciences, Federal
University Dutsin-Ma,
Katsina State,
Nigeria**

**ISSN: 2735-9522 (Print)
2735-9530 (Online)**



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GENERATIVE ARTIFICIAL INTELLIGENCE AND LOGISTICS SYSTEM IN NIGERIA: A LITERATURE REVIEW AND DIRECTION FOR FUTURE RESEARCH

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ABSTRACT

The role played by Generative Artificial Intelligence (Gen AI) in shaping numerous aspects of life endeavors cannot be underestimated. These includes but not limited to logistics and supply chain management system in Nigeria. This study assessed the impact of Generative Artificial Intelligence on Logistic system in Nigeria. The study employed an exploratory research design to provide a conceptual and literature review perspective of generative AI and logistic system in Nigeria. The paper was organized into four major sections viz; introduction, literature review, challenges and limitations to generative artificial intelligence and logistic system in Nigeria, directions for future research agenda. Based on the results from the review of previous literatures, it is crystal clear that none of the previous studies have examined the impact of generative AI on logistic system in Nigeria. Indeed, resistance to change, decaying level of digital infrastructure, compliance, and regulatory obstacles have been identified as the major challenges confronting the smooth implementation of generative AI on logistics system in Nigeria. Hence, the need to study the nexus between generative Artificial Intelligence and logistic system in Nigeria with a view to provide an insights for future research direction. Therefore, this study underscores the importance of Gen AI in the area of logistics system in Nigeria as emerging economy.

Keywords: Artificial Intelligence, Logistic System, Technological Innovation, Future Research Agenda, Nigeria.

Introduction

In Nigeria, logistic system based on generative artificial intelligence (AI) is considered to be powerful mechanisms to assist organizations address their activities (Odoh, 2025; Nair et al., 2024). A generative end-to-end procedure can tackle the potentials and challenges of all business activities, from acquisition to sales. Getting the most out of these solutions is not simply a matter of technology, however; organizations must take institutional measures to generate the full benefit from AI. Developing resilient logistic system that can survive and promptly recover from disruptions is a key expectation for many organizations, especially in the emergence of current global issues (Seelos et al., 2024; Olutuase et al., 2022). The COVID-19 pandemic has underscored weaknesses in global logistic system, necessitating a reappraisal of procedures and increased attention on flexibility and uncertainty management (Shen et al., 2024; Mooghali et al., 2024).

Generative artificial intelligence (AI) is on the brink to transform Africa's logistic system, offering unprecedented opportunities to transform processes, spark innovation, and tackle enduring challenges (Shen et al., 2024). This study delves into the nexus between generative AI and logistic system in Nigeria, analyzing its potential to enhance efficiency, transparency, and competitiveness. With its remarkable ability to create content, predict trends, and automate complex tasks, generative AI promises to optimize logistic system, improve supply chain and inventory control, strengthen predictive analytics for better demand forecasting, and streamline customs and regulatory compliance (Seelos et al., 2024). Again, generative AI can transform logistic financing by providing more genuine risk appraisal and stimulating faster, more secured transactions (Olutuase et al., 2022). One of the most interesting gains of generative AI in logistic system is its power or ability to open-access to international markets for Nigerian businesses, especially small and medium-sized enterprises (SMEs) and informal businesses. These groups normally encounter several challenges to entry, such as restricted access to market data, financing, and efficient logistics (Musa et al., 2025).

Generative AI can upgrade the playing ground by offering data-oriented thoughts, enhancing efficient decision-making, and providing cost-effective digital instruments for market entry (Murungu et al., 2024). This not only improves the competitiveness of Nigerian businesses but also enhances economic growth inclusion. Although, the journey to fully leveraging generative AI in Nigerian logistic system is rocked with obstacles. Technological development has been a key impediment, with many emerging countries like Nigeria, Ghana, Benin Republic, amongst others, being deprived of digital inclusion and data processing capacities (Nwosu & Ekoh-Nweke, 2025).

Recent research emphasizes the integration of digital technologies such as the Internet of Things- IoT, artificial intelligence- AI, and block-chain to enhance logistic system visibility and resilience (Kumar, & Singh, 2023). AI-driven solutions can analyze huge volumes of data, understand relationships, provide visibility into operations, and support better decision-making AI a potential game-changer (McKinsey Report, 2021; Martinez & Gupta, 2023). Similarly, Miller (2023) identified the potential of emerging technologies in transforming logistic system processes, building resilience, and maintaining operational flexibility to adapt to future challenges of firms. Another study by Khoa and Toai (2024) has identified the role of artificial intelligence in optimizing logistic system planning and decision making enabling the organization to tackle the complexities of modern logistic system. This study stressed that AI solutions can be deployed in the logistic system to analyze historical data and market trends to predict future demand accurately.

Prior studies have identified a linkage between technological advancement and logistic systems with mixed findings. A study by Hu and Yao (2023) using Chinese companies has found that technological innovation has significantly improved logistic systems efficiency and sustainability. A study by Ifekandu and Ifekandu (2024) revealed that value innovation significantly impacted product availability, on-time delivery, and logistic system flexibility of food and beverage firms in South-South Nigeria. A similar study by Pereira and Shafique (2024) using humanitarian organizations in Pakistan found that the use of artificial intelligence – big data analytical capabilities significantly enhance information alignment and logistic system agility.

The use of artificial intelligence offers promising solutions to promote logistic system visibility by deploying data analytics, machine learning, and real-time monitoring in logistic operations. However, implementing artificial intelligence presents several challenges for Nigerian Breweries Heineken International. Artificial Intelligence requires large information from multiple stakeholders, such as suppliers, manufacturers, and logistics service providers for training and decision-making. In the case of the Nigerian Brewery PLC, collecting accurate and comprehensive data on various parameters such as temperature, fermentation rates, and ingredient quality can be difficult. Ensuring that the collected data is clean, consistent, and free from errors is critical. Poor data quality can lead to inaccurate predictions and suboptimal Outcomes which would in turn affect logistic system visibility. Therefore, poor quality of data poses several challenges for logistic system visibility. In addition, many organizations use legacy systems and equipment that may not be compatible with modern AI technologies. Integrating AI with these systems can be complex and costly. Furthermore, developing and implementing AI solutions requires specialized knowledge in both AI and organizational processes. Organizations may need to invest in training their staff to understand and work with AI technologies, which can be time consuming and expensive. Finding professionals with expertise in both fields can be challenging. Poor data quality and skill gaps can affect the implementation of logistic systems. To the best of the researchers' knowledge, there is none of the previous studies such as Arinse et al. (2025), Odoh et al. (2025) amongst others, which attempted to examine the impact of Generative AI on logistics systems in the Nigerian context. Hence, providing improving the existing body of knowledge and avenue for further research agenda in this area.

Literature Review

This section begins with the review of conceptual issues such as the concept of Artificial Intelligence (AI), Technological Innovation, Logistic System. It concludes with the critical review of latest and prominent studies from the extant literatures.

Conceptual Review

Artificial Intelligence (AI)

Artificial Intelligence is defined as the use of computer systems to carry out activities usually requiring human intelligence (Scott, 2024). According to Pushkar (2024), artificial intelligence deals with the deployment of machines to undertake numerous functions using human intelligence. AI is a segment of machine learning and deep learning, and these technologies have their individual arrangements of tasks while equipping machines. AI is transforming logistic system by improving efficiency and transparency in demand forecasting, logistics maximization, and risk management (Lenovo Story Hub, 2024). These activities consist of learning, reasoning, problem solving, opinion, and language appreciation. Algorithms are component of the pattern of artificial intelligence, where simple algorithms are employed in

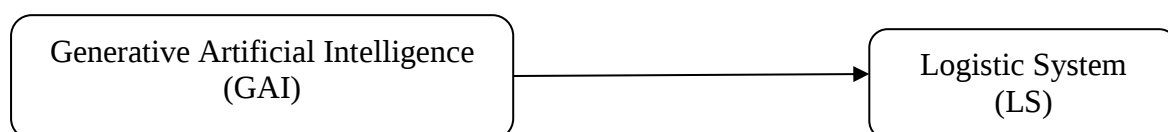
simple tasks, while more complex ones assist in framing potent artificial intelligence. Artificial intelligence technology is obvious in computers that play chess, self-driving cars, and banking systems to identify deceptive activity. This technology enable machines to learn on their own from past data and the data given, make sense of it, and use this data to perform numerous business activities. An AI-based technology with the help of Logistic System Intelligence (LSI) can continuously analyze logistic data to identify potential issues and resolve them in real time. AI is transforming logistic visibility by introducing numerous amounts of data from various sources to provide end-to-end transparency.

In the context of this study, generative Artificial Intelligence (AI) can be viewed as the application of the intelligence of machine software instead of the human intelligence in performing tasks.

Technological Adoption

Technology adoption is defined as the process by which an innovation or new technology is accepted, integrated, and used by an individual, group, or organization (Hu & Yao, 2023; Hall, & Khan, 2003). It encompasses the entire cycle, from the initial awareness and interest in technology to its regular and proficient use. Technological adoption refers to the use of new technologies in operations and daily activities by individuals and organizations (Khoa & Toai, 2024; Oliveira et al., 2020). The integration and effective utilization of new technologies for businesses are geared towards enhancing their operations, improving productivity, and gaining competitive advantage (Rymarczyk, 2020). The adoption of new technology is relevant in the logistic system in predicting logistic providers' and clients' ability to accept and use new logistic technologies and systems, to improve logistic outcomes and diagnostic tools. Technology adoption can assess clients' views of tele-logistic consultations, including concerns about privacy, security, and effectiveness. On the basis of the foregoing definitions, this study posits that technology adoption goes beyond just acquiring a new device or software. It deals with fully integrating technology into workflows, tasks, or daily routines to derive value from it.

Figure 1: *Conceptual Framework*



Review of Empirical Literature

In a recent research work conducted by Nwosu and Ekoh-Nweke (2025), they examines the types and uses of the various forms of AI which include the Narrow AI, Artificial General Intelligence, Artificial Super Intelligence, Reaction Machine Intelligence, Limited Memory Artificial Intelligence, Theory of Mind AI and Self Aware AI. It was found that the introduction and application of AI in entrepreneurship practice enhances efficiency and reliability in service delivery with its consequential elimination of human errors and disappointments. However, the study was exclusively based on the impact of AI on entrepreneurship practice in Nigeria. Hence, no emphasis was given to the area of logistic system in Nigeria. Therefore, this study attempts to consider the impact of generative AI on logistic system in Nigeria.

In another recent study, Arinze et al. (2025) focused on threefold investigation; to improve supply chain efficiency for SMEs in the downstream petroleum sector, to reduce environmental impacts through reduced carbon emissions, and to ensure cost-effective transport and distribution processes. The methodology includes developing a robust AI driven model utilizing supervised and unsupervised learning techniques, followed by simulation testing on real-world logistics data. Anticipated outcomes of the TDOM implementation include a 20-30% reduction in transport costs, a significant decrease in fuel consumption, and improved supply chain resilience for SMEs. Although, the emphasis of this study was based on the impact of AI on logistic system in the Nigerian downstream petroleum sector. The study therefore, lacks empiricisms despite being an empirical study.

Odoh (2025) explores the opportunities, challenges, and ethical considerations associated with deploying AI in the digital communication strategies of e-commerce companies, using three case studies of Konga, Jumia and Jiji. The chapter recommends that e-commerce companies integrate AI tools responsibly. The study revealed that AI is capable of fostering sustainable growth and development in emerging economies in Nigeria. Indeed, the decaying level of technological infrastructure has been observed as the major obstacle hindering the smooth implementation of e-commerce in Nigeria. Although, the specific component of e-commerce has not been clearly stated in the study.

Musa et al. (2025) examining the importance of AI technologies while outlining the prospects and problems in vaccine supply chain management in Africa. The findings of the study revealed that AI has the potential to increase productivity by streamlining logistics and inventory management, but it is hampered by issues with data privacy and technology infrastructure. On the other perspective, Murungu (2024) examined the impact of generative AI on trading activities in Africa. It was found that public-private partnerships can drive AI innovation and implementation, fostering a collaborative ecosystem that supports sustainable development. However, their emphasis was based on the impact of generative AI on trading activities in Africa. The study therefore, indicates a knowledge gap and lack of specification of clear domain for the study. This study intends to fill in the gaps by considering the link between generative AI and logistic system in the context of Nigeria.

Ola-Oluwa (2024) explored the impact of AI on knowledge sharing and organizational efficiency within Nigerian businesses, emphasizing the practical implications of AI integration. A survey was conducted, with two hundred and thirty-four (234) respondents from diverse industries providing feedback through questionnaires. The data collected was analyzed using both descriptive and inferential statistics. Hypothesis testing revealed a positive correlation between AI-driven knowledge sharing and organizational efficiency, with AI technologies enabling faster and more accessible information flow. The findings revealed that AI has the potential to optimize knowledge sharing, helping employees make more informed decisions and fostering a collaborative work environment. Nevertheless, the findings of the study lack external validity as it was restricted to knowledge sharing and organizational efficiency of enterprises in Nigeria. The aforementioned knowledge gap therefore, can be covered by examining the impact of generative AI on logistic system in Nigeria.

In another vein, Daudu et al. (2024) employed a qualitative method to bolster their argument that smart cities in Africa have progressed over the years and positively influenced African digital space and beyond. It also argue for generative artificial intelligence as an empowering tool in boosting smart cities in Africa and as a problem-

solving tool for the likely challenges of smart governance of which African Luddite attitude towards technology are included.

In their empirical study, Ugwu and Balogun (2024) focuses on evaluating the influence of the adoption of technological advancement on supply chain management in Selected Nigerian Brewery Plc, South-East Zone Nigeria. The research employed a survey design and questionnaire as instruments for data collection. The total population of the study comprised 2,100 staff of the organization. Taro Yamane method was used to estimate the sample size which produced a result of 336. A proportionate allocation formula was applied in the distribution of the survey in the following states: River State, Bayelsa, Akwa Ibom, Delta, and Edo State, Nigeria. Out of 336 copies of a questionnaire sent to the participants, only 321 were returned and utilized for the study while the remaining 15 copies were not utilized for this study. The study hypotheses were statistically tested and analyzed using Pearson correlation methods at a 5% significance level. The findings of research hypothesis one indicates that artificial intelligence (AI) adoption positively contributes to supply chain visibility (SCV) in the South-East Nigerian Breweries. However, the findings of the study cannot be generalized to other non-consumer goods companies such as the oil and gas companies, banks, insurance companies, industrial goods companies, amongst others. Hence, this study seeks to explore the potential impact of generative AI on the logistic system in Nigeria.

Mathew et al. (2024) concentrated on the cooperation between humans and robots in the fields of education bringing up the Research and Education Network (REN) for universities as a way to capitalize on human development. The outcome of the study found significant issues with the current REN and made an effort to resolve them through human-robot collaboration by tackling them from an organizational and pedagogical AI-robotic instructional application in light of the technological prospects highlighted in the study.

Analysis of Gaps in Literature

A careful analysis of the previous literatures have shown that very few studies like Arinze et al. (2025), Musa et al. (2025), Seelos et al. (2024), Shen et al. (2024), Ugwu and Balogun (2024), Liddel (2024), Ifekandu and Ifekandu (2024), Khoa and Toai (2024), Addy (2023), Miller (2023), Kumar and Singh (2023), Martinez and Gupta (2023), and Olutuase et al. (2022) have examined the impact of AI on logistic system in Nigeria and other emerging countries. However, the aforementioned studies have documented mixed results with lack of empiricisms and external validity as the major flaws. However, prior research works by Daudu et al. (2024), Hu and Yao (2023), Li et al. (2023), Dzubak and Hanzelka (2022) have focused greater attention on the conceptual framework and literature review perspectives vis-à-vis application of generative AI in different environmental settings. Hence, they lack empiricisms or inferential evidences.

The remaining dimension of the previous studies were the work of Nwosu and Ekoh-Nweke (2025), Mathew et al. (2024), Murungu (2024), and Ola-Oluwa (2024), have examined the impact of generative AI on entrepreneurship, Knowledge sharing, and trading activities. On the basis of the above, it is crystal clear that none of the previous studies have examined the impact of generative AI on logistic system in Nigeria. Hence, the need to study the nexus between generative Artificial Intelligence and logistic system in Nigeria with a view to provide an insights for future research direction.

Challenges and Limitations to Generative AI and Logistics System in Nigeria

The generation of AI into logistic system in Nigeria encounters considerable challenges that can hinder effective implementation. These challenges can be categorized into various segments:

(i) Infrastructure limitations Technological infrastructure:

Many logistic systems, particularly in resource-limited settings, lack the essential technological infrastructure necessary for AI generation. This includes insufficient hardware, software, and network capabilities critical for effective AI operations (Olotuase et al., 2022; Nair et al., 2024).
Data quality and availability: AI requires access to high-quality, comprehensive datasets to function optimally. However, in numerous regions, data collection systems are often fragmented or absent, resulting in significant gaps that hinder the effectiveness of AI applications (Seelos et al., 2024; Džubák & Hanzelka, 2022).

(ii) Data and security Privacy concerns:

The need for AI systems to access vital logistic information raises significant privacy issues. Ensuring the security of logistic data is a major challenge as these systems can be vulnerable to data breaches and unauthorized access (Shen et al., 2024; Mooghali et al., 2024).
Regulatory compliance: Compliance with stringent data protection regulations such as GDPR in Europe and HIPAA in the United States complicates AI implementation. These regulations demand rigorous protocols for data handling and storage, which can slow down the integration process (Kudrenko, 2024; Addy, 2023).

(iii) Lack of Technical expertise:

There is a notable shortage of professionals skilled in developing, implementing, and maintaining AI systems within healthcare environments. This gap includes both technical experts in AI and logistics professionals trained to effectively utilize these technologies (Kudrenko, 2024; Bates, 2024).

Training and education: Ongoing education and training programs are vital for equipping logistic personnel with the necessary skills to leverage AI effectively. However, such programs are usually insufficient or lacking entirely (Seelos et al., 2024; Bates, 2024).

(iv) Stakeholder trust and collaboration Trust in AI systems:

Establishing trust among logistic providers, clients, and other stakeholders is essential for successful generative AI. Concerns about the reliability and transparency of AI systems can hinder their acceptance and widespread adoption (Hu et al., 2022; Li et al., 2023).

Collaboration barriers: Successful AI implementation requires collaboration among various stakeholders, including logistic providers, IT professionals, and policymakers. Misalignment of goals and poor communication can significantly impede progress (Seelos et al., 2024).

(v) Deficiencies in governmental support Policy and regulation:

The lack of clear policies and regulatory frameworks governing the use of AI in healthcare creates uncertainty that can slow down implementation efforts. Governments must establish guidelines that promote innovation while ensuring safety and efficacy (Seelos et al., 2024; Addy, 2023).

Funding and investment: Adequate funding is crucial for supporting AI initiatives. Many logistic systems, particularly in low-income countries, face financial constraints that obstruct their ability to invest in necessary AI technologies (Kudrenko, 2024; Nair et al., 2024).



Directions for Future Research Agenda

Furthermore, data privacy, security, and ethical considerations must be addressed to ensure responsible AI deployment. Developing robust regulatory and policy frameworks is essential to support generative AI while safeguarding against potential risks. Additionally, the skills gap poses a challenge, necessitating substantial investment in digital literacy and capacity-building programs to equip the workforce with the necessary skills to leverage AI technologies. The policy implications of generative AI in trade are profound. Governments and stakeholders must collaborate to develop supportive regulatory frameworks that encourage AI innovation while protecting against misuse. Investment in digital infrastructure and connectivity is crucial to bridge the digital divide and ensure equitable access to AI technologies. Specifically, this study underscores the demand for continuous improvement in logistic systems across Nigeria to enhance logistic outcomes for ever-demanding stakeholders through the following areas:

- (i) Infrastructural development in the technological sector;
- (ii) Enhancing data quality, availability and security;
- (iii) Investing technical expertise;
- (iv) Building trust, support and collaboration among stakeholders, including governments at all levels;
- (v) Implementing of AI Technologies in Logistic system.



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